

**PARK MEDICAL CENTERS  
PATIENT CENTERED MEDICAL HOME (PCMH)  
PATIENT PROVIDER PARTNERSHIP AGREEMENT**

At **Park Medical Centers**, our goal is to provide you with the highest standard of healthcare. This can be accomplished by establishing us as your Patient Centered Medical Home. Below are some guidelines to make the best of this partnership:

**This means that our practice will make every effort to:**

- Build a strong link with you that supports open and honest discussion regarding your health and treatment plan.
- Care for all stages of your life including acute care, chronic care and preventative care.
- Establish health maintenance and wellness plans for you along with treatment and self-management plans for any chronic conditions.
- Consider all your needs when we work with you to develop your treatment plans and health goals.
- Provide you with information to help you learn how to self-manage your condition and assist you with establishing goals.
- Work with you to create a plan for any other urgent health care need that may arise.
- Direct and coordinate all elements of your care through any necessary referrals to specialists, hospitalizations, home health agencies and community resources.
- Be available to you by phone and in the office to answer your questions and concerns.

**This means you should make every effort to:**

- Make and keep all appointments recommended by our office. If you must cancel an appointment, make every attempt to reschedule it as soon as possible.
- Follow through with recommended testing and contact the office if you cannot get these tests completed.
- Participate and commit to the treatment plan and health goals developed by you and your physician or other health professional.
- Be sure you understand the treatment plan. If you do not understand, ask questions until you feel comfortable with the agreed upon treatment plan.
- Tell us immediately if you are not able to follow the treatment plan for any reason so we can assist you in adjusting the plan so you get the best results.
- Communicate your health and wellness goals to your physician

